

BACKGROUND

Artificial Intelligence (AI) & Teamwork:

- AI allows for computer systems to learn and make recommendations on complex knowledge bases unlike humans
 - facilitates improvement in workplace teams
- Benefits:
 - User-friendly
 - Appeal to younger generation
 - Targets specific areas that need improvement
 - Tailors specific interventions for teams
 - Creates teams with complementary skillsets (3)

Collaboration Literature

- Using EEG and fNIRS, (1) found that cooperation conditions had significantly greater brain synchronization between partners when compared to competition
- Using eye-tracking, (2) found a significant correlation between percentage convergence of visual focus and achievement score (= **success** in game)
 - Significant correlation between **convergence of visual focus** and **quality of collaboration**

Goals of the ToMCAT Project

- Build **artificially intelligent agents** that understand **social** and **goal-oriented** aspects of teams in mission-like scenarios (e.g., search-and-rescue missions), and can reason about possible interventions to **steer** the team

Agent: ToMCAT

- Needs to model human players' **affect** and **beliefs** about the situation and about each other's affect and beliefs (theory of mind)

Extensive measurements of humans interacting in small teams

- Audio, video, eye tracking, electrocardiography (EKG), electroencephalography (EEG), functional near-infrared spectroscopy (fNIRS), and self report

Task:

- Participants execute **missions** within a Minecraft environment with three human players interacting with the ToMCAT agent

Physiological Measurements

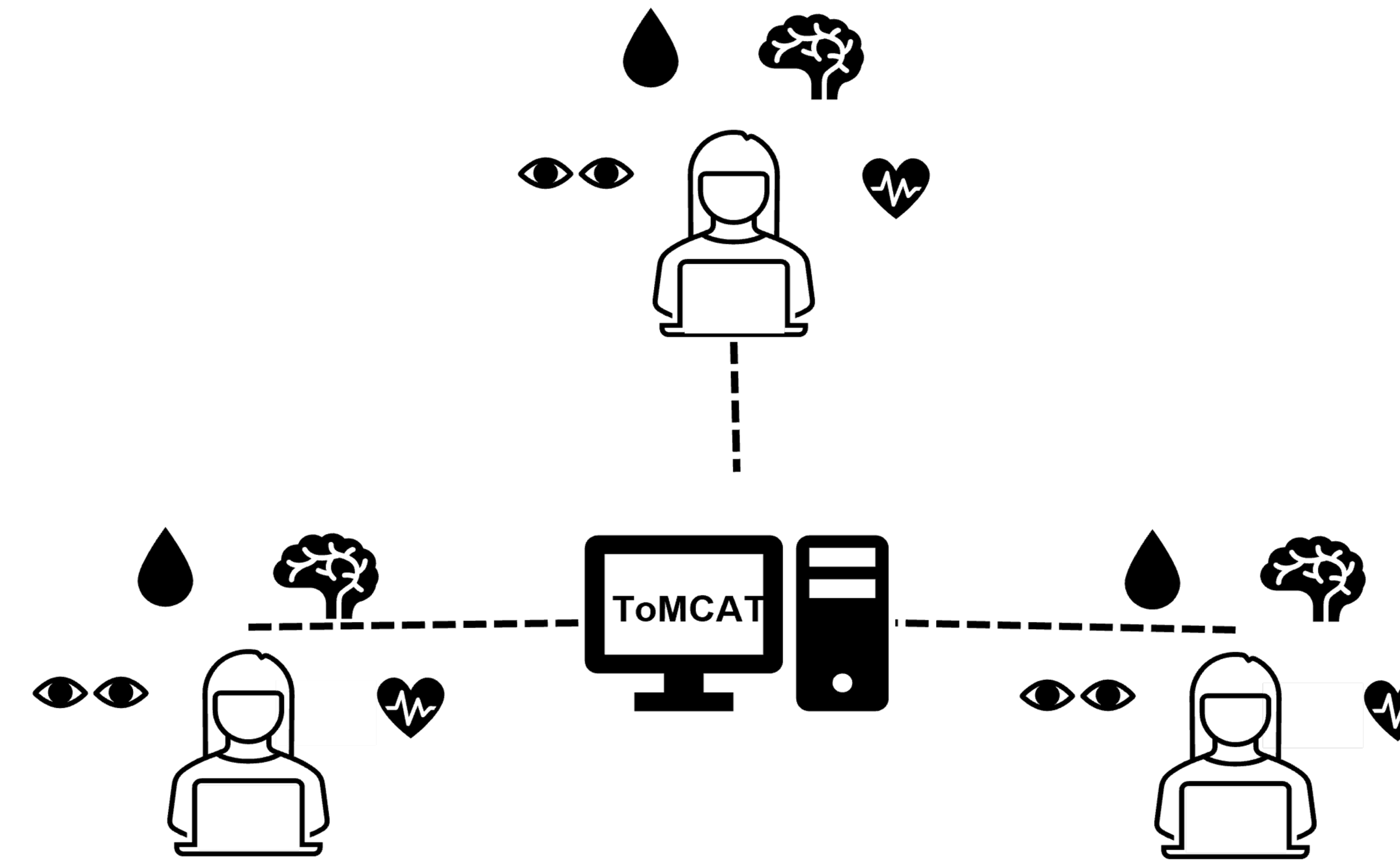


Figure 1. Schematic of the participant data collection environment.

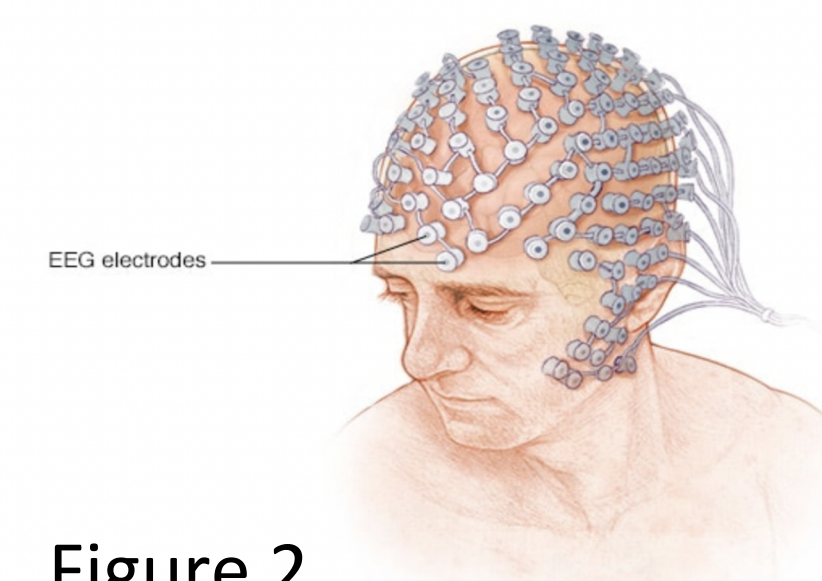


Figure 2

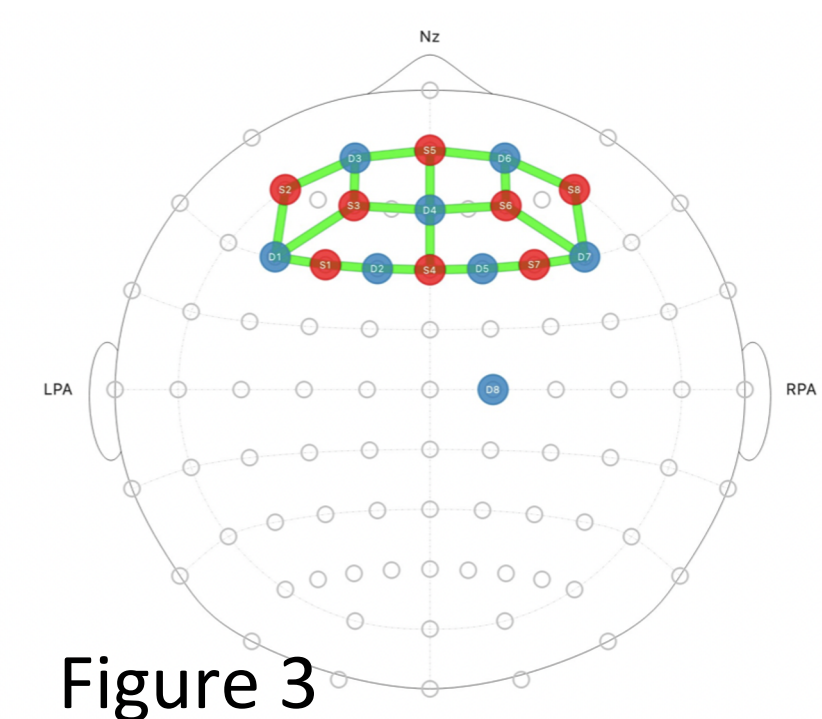


Figure 3

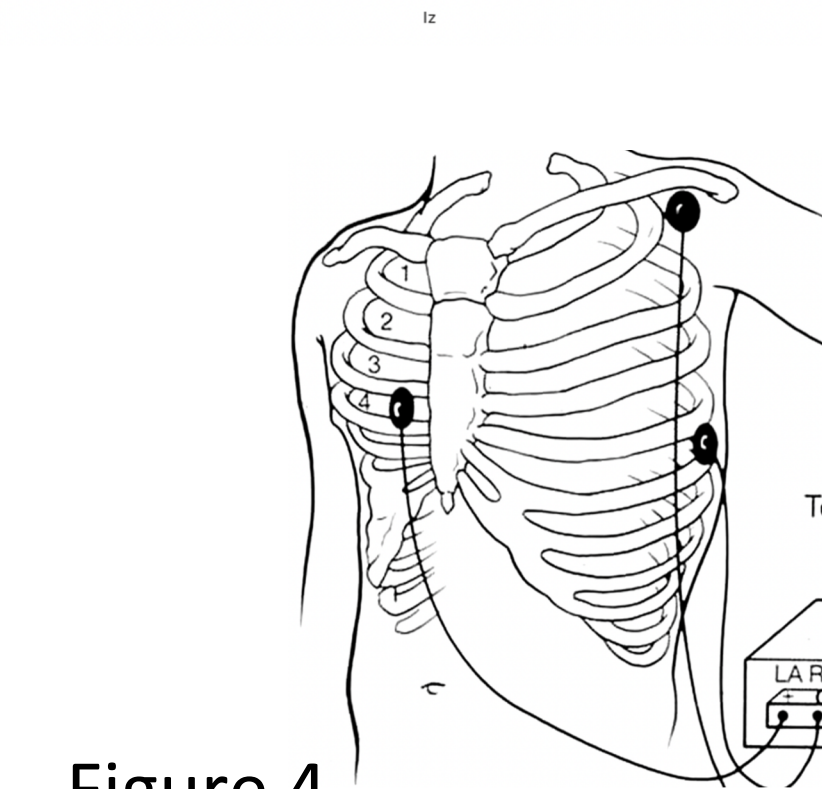


Figure 4

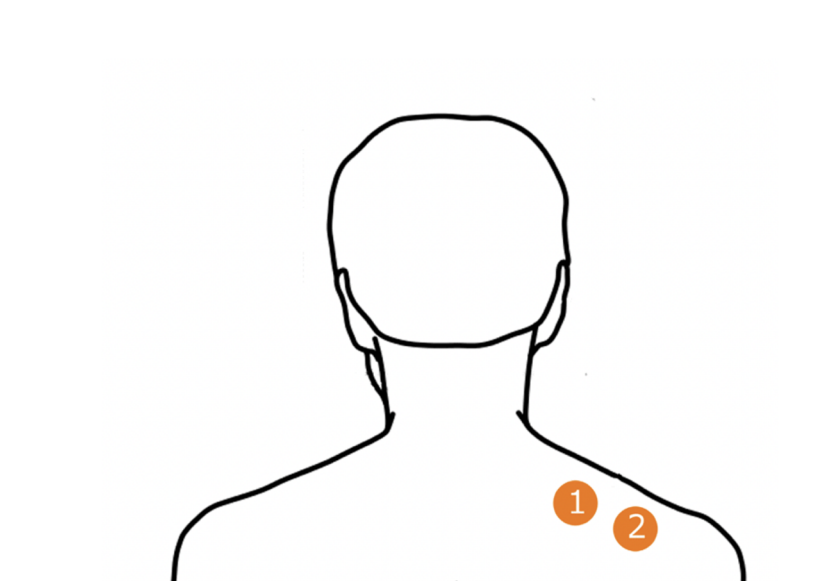


Figure 5

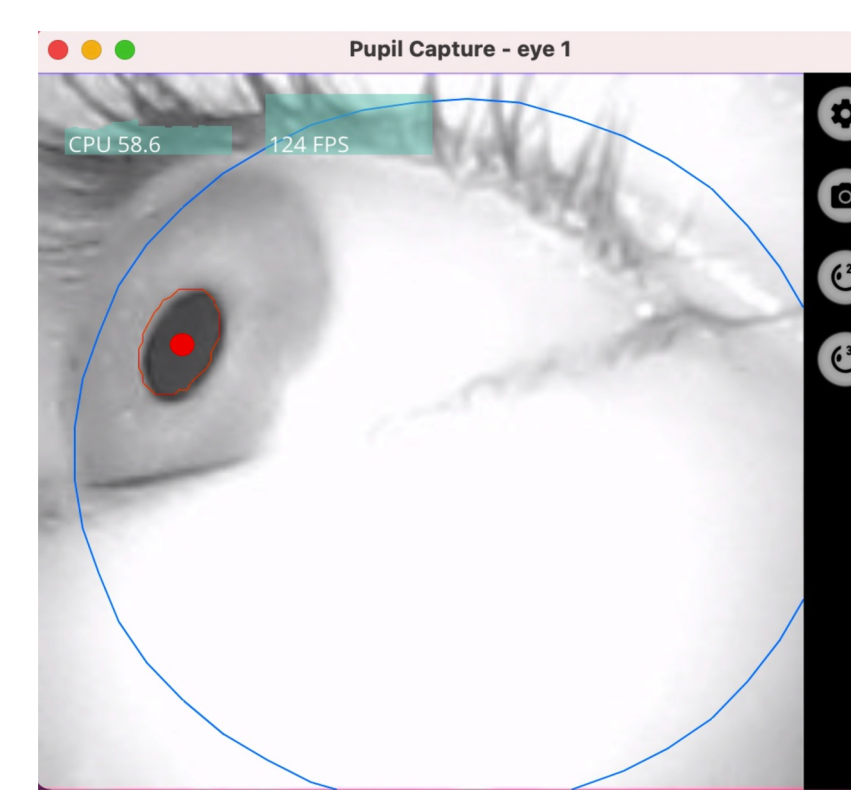


Figure 6

Electroencephalogram (EEG)

Records electrical activity of brain via **electrodes** that detect tiny changes in electrical charge resulting from neuronal activity (Fig 2).

Functional Near-Infrared Spectroscopy (fNIRS)

Measures hemodynamic response, or blood oxygenation levels, via near-infrared light with **optodes** (See Fig 3; Red= Sources, Blue= Detectors).

Electrocardiogram (ECG or EKG)

- Measures electrical heart activity (Fig. 4)

Galvanic Skin Response (GSR)

- Measures sweat gland activity (Fig. 5)

Eye-tracking

- "Eyes to the mind"
- tracks eye movements
- gaze location, duration
- pupil diameter (Fig. 6)

BASELINE TASKS

1. Finger tapping

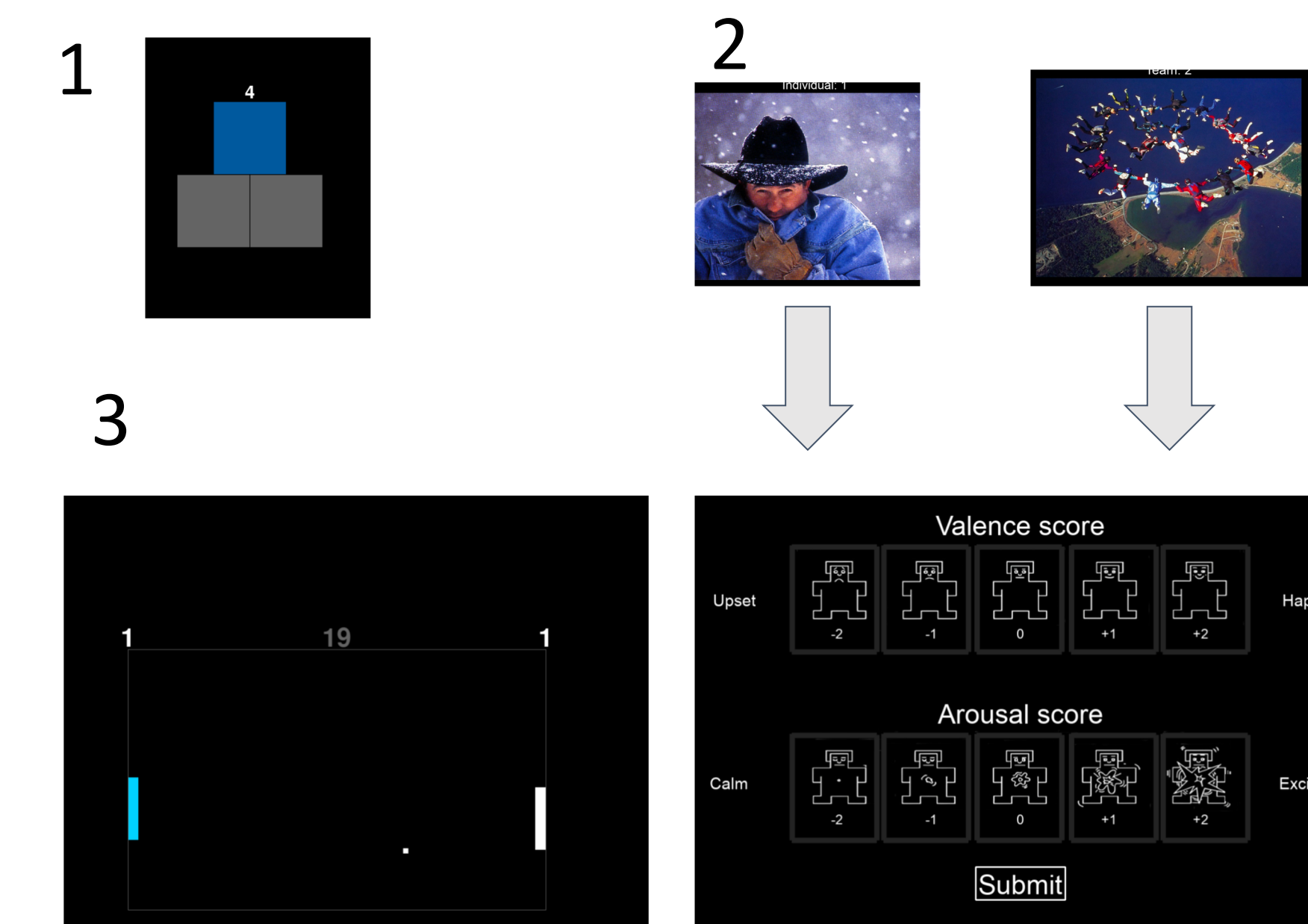
- individual
- team

2. Picture Rating Task

- individual
- team

3. Ping Pong

- player vs player
- team vs AI



MINECRAFT MISSION (2x)

Search and rescue scenario:

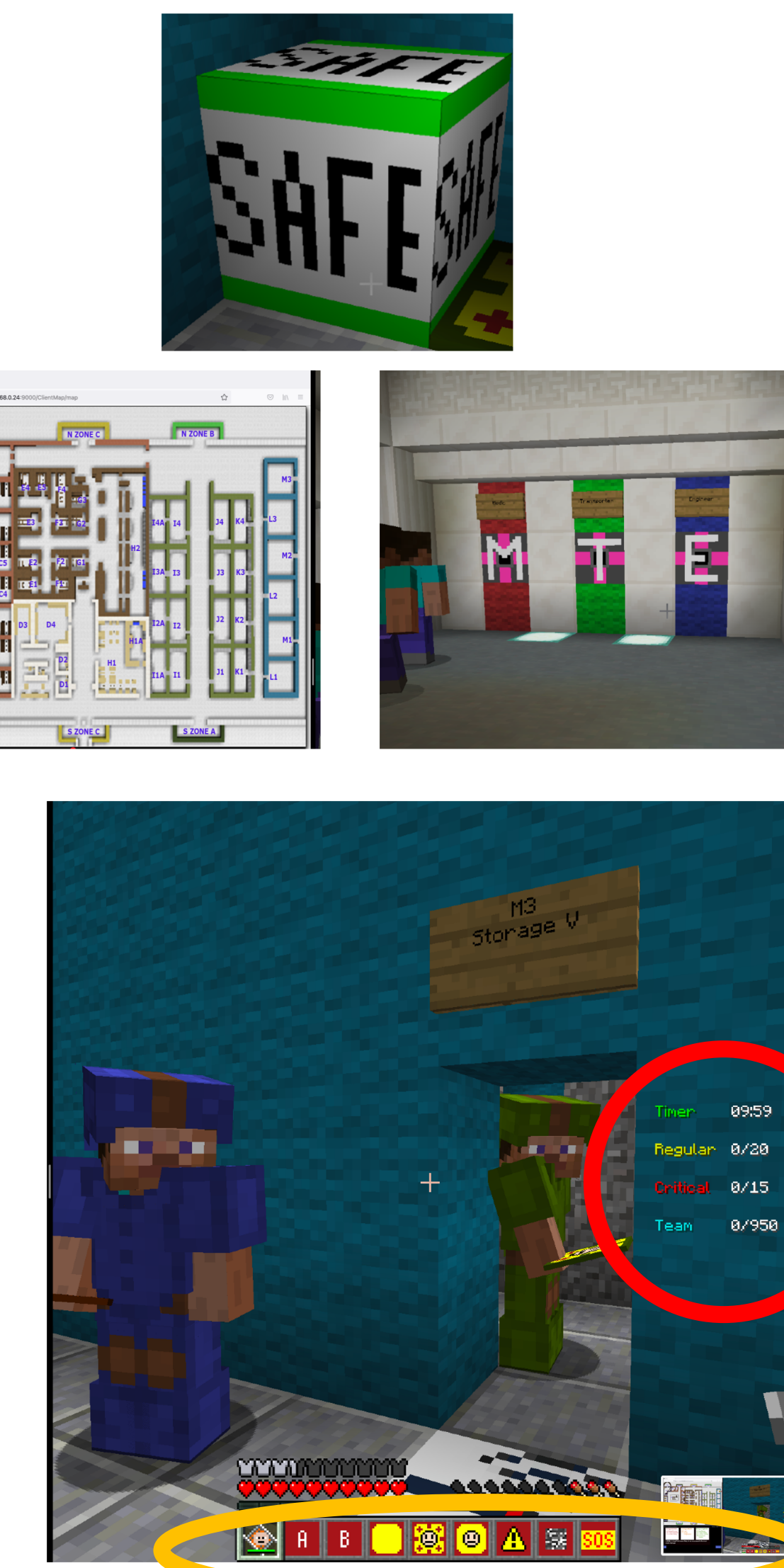
- Goal: find victims and save them
 - different victim types
 - critical
 - regular (A & B)
- 3 different **player roles**:
 - Medic
 - Engineer
 - Transporter/ Stretcher
- time limit: 15 min
 - 2 min planning session

- **Cooperation** between participants
- Mirrors real life situations

Mission Info:

- Time
- Victims saved

Role tools



IMPLICATIONS

Improve communication between rescue teams and headquarters

- reduce **time** and **cost** spent on search and rescue missions
- reduce **number of casualties** both of rescue team and victims

With the construction of AI through ToMCAT we can expect a reduction in cost, time, and number of casualties in search and rescue missions

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 - (3) Webber, S. S., Detjen, J., MacLean, T. L., & Thomas, D. (2019). Team challenges: Is artificial intelligence the solution? *Business Horizons*, 62(6), 741–750. <https://doi.org/10.1016/j.bushor.2019.07.007>
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